### Chapter 3.6 Digital Society

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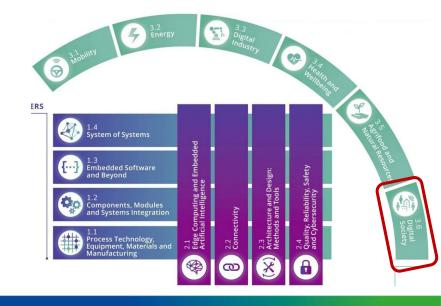
## Scope

Icon depicting the collective aspect (multiple persons), in combination with the urban environment under a ubiquitous wireless network

The scope of the Digital Society chapter:

- the <u>digital transformation</u> in Europe, including the integration of AI, robotics, VR, and other relevant technologies to foster an inclusive, sustainable, and resilient society
- the chapter outlines <u>major challenges</u> and <u>key focus areas</u> to achieve these goals





# **Structure and Major Challenges**



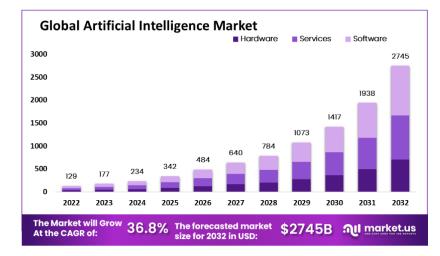
Figure 6.3.3 - Structuring the Major Challenges in scope and context

- Major Challenge 1: Facilitate individual self-fulfilment
- Major Challenge 2: Facilitate empowerment and resilience
- Major Challenge 3: Facilitate inclusion and collective safety
- Major Challenge 4: Facilitate supportive infrastructures and sustainable environments

# Key trends

New

- The key trend is *digitization* (esp. with AI)
- In the 2025 edition of the ECS SRIA, only minor adaptations have been made to the chapter on Digital Society.
- All major challenges are still equally valid in a further digitizing society.
- However, more attention is paid to:
  - the use of AI-based tools (such as ChatGPT, ...)
  - measures against fake video and audio
  - increasing importance of cybersecurity
- Further, diagrams have been updated with more recent versions (and post-Covid aspects have been made less prevailing)





## **R&I focus areas**

Ch#	Challenge	Key focus area
1	Facilitate individual self-fulfillment	Digital inclusion: tools, infrastructure, training, connectivity
		Online education & examination: VR/AR training and support
		Improved human-machine interaction solutions
		Support devices (wearables, robots, cobots, chatbots,)
		Nudging and serious gaming for personal development and healthier lifestyle
	Facilitate supportive infrastructure and a sustainable environment	Reliable and ubiquitous digital infrastructures
2		Access control / intrusion detection / surveillance
Ζ		Provide protective environment and tools against virus infections
		Off-grid living and emergency survival
	Facilitate empowerment and resilience	Digital inclusion: tools, infrastructure, training, connectivity
		Collective safety: secure access control, surveillance, prevention of misinformation
3		Safe environment for living, working and transport
		Emergency / Crisis response solutions and services
		Dynamics of society: systemic change
		Physical Infrastructure management / physical resilience
4	Facilitate inclusion	Intelligent Infrastructure management (intelligent buildings,)
- 4	and collective safety	Digital Infrastructure management / digital resilience
		Smart Cities: E-government / Citizen support

Ch#	Challenge	Necessary R&D developments
1	Facilitate individual self-fulfillment	Reliable, dependable and secure SW and HW
		Mature human systems interaction methods
		Trustable AI/Machine Learning algorithms
		Energy-efficient HW and SW solutions
		(e.g. for IoT devices, wearables)
		Seamlessly operating SW (e.g. for IoT devices, wearables)
		Ubiquitous, reliable, and energy-efficient connectivity
		Reliable, dependable and secure SW and HW
		Trustable AI/Machine Learning algorithms
		Advanced cyber-security and privacy methods and tools
	Facilitate supportive	Ensuring of safety and resilience based on ECS technologies
2	infrastructure and a	Energy-efficient and dependable HW and SW solutions (e.g. for IoT devices, wearables)
	sustainable environment	Seamlessly operating SW (e.g. for IoT devices, wearables)
		Ubiquitous, reliable, and energy-efficient connectivity and localization
		Secure broadband connectivity based on 5G systems and beyond
		Distributed (production) systems
		ECS technologies for AR/VR and high-quality video/videoconferencing
		Tools, methods, SW and HW technologies for extensive and ubiquitous use of AI/ML
3	Facilitate empowerment	Advanced cyber-security and privacy methods and tools
3	and resilience	Intelligent connected IoT devices using new sensors for safety and resilience
		Ubiquitous, reliable, and energy-efficient connectivity and localization
		Secure broadband connectivity based on 5G systems and beyond
4		Open systems/platforms for managing complex physical infrastructure and processes
		Energy-efficiency oriented HW technologies and embedded SW
	Facilitate inclusion and collective safety	Advanced cyber-security and privacy methods and tools
		Intelligent connected IoT devices using new sensors for safety and resilience of societies
		Ubiquitous, reliable, and energy-efficient connectivity and localization
		Secure broadband low latency connectivity based on 5G systems and beyond
		Distributed (production) systems

#### Specific R&D developments necessary

# **Chapter 3.6 Digital Society**

- Major challenges are equally valid
- Summary of changes in chapter Digital
  New Ociety:
  - General updates have made it more up-to-date
  - More-up-to-date w.r.t. advent of AI-based tools
  - Addition of measures against fake content
  - Extra mention of safety and cybersecurity
  - Diagrams updated with more recent versions

